## STATE OF CALIFORNIA DEPARTMENT OF MANAGED HEALTH CARE HEALTH CARE SERVICE PLAN

## QUARTERLY FINANCIAL REPORTING FORM

Submitted on 12/19/2003 2:38:40 PM

		1
1.	FOR THE QUARTER ENDING:	September 30, 2003
2.	Name:	United Concordia Dental Plans of California, Inc.
3.	File Number:(Enter last three digits) 933-0	046
4.	Date Incorporated or Organized:	May 5, 1987
5.	Date Licensed as a HCSP:	
6.	Date Federally Qualified as a HCSP:	
7.	Date Commenced Operation:	May 12, 1987
8.	Mailing Address:	21700 Oxnard Street, Suite 500, Woodland Hills, CA 91367
9.	Address of Main Administrative Office:	21700 Oxnard Street, Suite 500, Woodland Hills, CA 91367
10.	Telephone Number:	818 - 710 - 9400
11.		
12.		21700 Oxnard Street, Suite 500, Woodland Hills, CA 91367
13.		Leonard Joseph Matuszak, 818 - 710 - 5111
14.	Financial Reporting Contact Person and Phone Number:	Laleh Nili, 818 - 710 - 5112
15.	President:*	Thomas Anthony Dzuryachko
	Secretary:*	Richard Joseph Enterline
	Chief Financial Officer:*	N/A
18.		Karen Ann Whitesel - Vice President
19.		Daniel Joseph Wright - Treasurer / Assistant Secretary
20.		Timothy Dale Billow - Assistant Treasurer
21.		
22.	Directors:*	Thomas Anthony Dzuryachko
23.		Walter Fredric Froh
24.		Nanette Paden De Turk
25.		Stephen Michael Massini
26.		
27.		
28.		
29.		
30.		
31.		

The officers listed on lines 15 through 17 of the health care service plan noted on line 2, being duly sworn, each for himself or herself, deposes and says that they are the officers of the said health care service plan, and that, for the reporting period stated above, all of the herein assets were the absolute property of the said health care service plan, free and clear from any liens or claims thereon, except as herein stated, and that these financial statements, together with related exhibits, schedules and explanations therein contained, annexed or referred to, is a full and true statement of all the assets and liabilities and of the condition and affairs of the said health care service plan as of the reporting period stated above, and of its income and deductions therefrom for the period reported, according to the best of their information, knowledge and belief, respectively.

32. President	rnomásiae Dzigvačidó (please type for valid signature)
33. Secretary	Righateur Enterlinered (please type for valid signature)
34. Chief Financial Officer	DigitatuWrishquired (please type for valid signature)
* Show full name (initials not accepted) and indicate by sign	n (#) those officers and directors who did not occupy the indicated position in the previous statement.

35.	Check if this is a revised filing, and complete question 7 on page	

Check My Work.

If all dollar amounts are reported in thousands (000), check here:  $\Box$ 

# STATE OF CALIFORNIA DEPARTMENT OF MANAGED HEALTH CARE HEALTH CARE SERVICE PLAN

## QUARTERLY FINANCIAL REPORTING FORM

#### SUPPLEMENTAL INFORMATION

		1
1.	Are footnote disclosures attached with this filing?	Yes 🔻
2.	Is the attached reporting form filed on a consolidated or combined basis? If "Yes", the plan is required to file consolidating or combining schedules.	No 🔽
3.	Is the plan required to file additional information (i.e. parent/affiliate financial statements, claims reports, etc.) that is required by the Department?	Yes 🔻
4.	Have the Restricted Assets changed from the previous quarterly filing? If "yes", complete Schedule A-2 (Restricted Assets).	No 🔻
5.	Are there any significant changes reported on Schedule G, Section III?	No 🔻
6.	If "yes", describe:	Parent Financial Statements included
7.	If this is a revised reporting form, what is/are the reason(s) for the revision?	<ol> <li>TNE calculation (page 20 line 21, and page 22 line 5).</li> <li>Reclass of Management Fee Income to Aggregate Write-ins for Other Revenue (Page 5 line 10&amp;30, Page 20 line 24 &amp;25)</li> </ol>

#### REPORT #1 ---- PART A: ASSETS

	1	2
CURRENT	ASSETS:	Current Period
1.	Cash and Cash Equivalents	4,936,130
2.	Short-Term Investments	0
3.	Premiums Receivable - Net	2,657,639
4.	Interest Receivable	443
5.	Shared Risk Receivables - Net	0
6.	Other Health Care Receivables - Net	0
7.	Prepaid Expenses	501,517
8.	Secured Affiliate Receivables - Current	0
9.	Unsecured Affiliate Receivables - Current	0
10.	Aggregate Write-Ins for Current Assets	367,028
11.	TOTAL CURRENT ASSETS (Items 1 to 10)	8,462,757
OTHER A	SSETS:	
12.	Restricted Assets	50,000
13.	Long-Term Investments	0
14.	Intangible Assets and Goodwill - Net	0
15.	Secured Affiliate Receivables - Long-Term	0
16.	Unsecured Affiliate Receivables - Past Due	0
17.	Aggregate Write-Ins for Other Assets	0
18.	TOTAL OTHER ASSETS (Items 12 to 17)	50,000
10.	TOTAL OTHER ASSETS (REHIS 12 to 17)	30,000
PROPERT	Y AND EQUIPMENT	
19.	Land, Building and Improvements	0
20.	Furniture and Equipment - Net	159,428
21.	Computer Equipment - Net	63,287
22.	Leasehold Improvements -Net	69,535
23.	Construction in Progress	0
24.	Software Development Costs	0
25.	Aggregate Write-Ins for Other Equipment	0
26.	TOTAL PROPERTY AND EQUIPMENT (Items 19 to 25)	292,250
27.	TOTAL ASSETS	8,805,007
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 10 FOR CURRENT ASSETS	
1001.	DEFERRED TAXES	367,028
1001.	DLI LAKED TAVES	307,020
1002.		
1003.		
1004.	Summers of remaining write ine for Item 10 from quartless page	
_	Summary of remaining write-ins for Item 10 from overflow page  TOTALS (Nove 1001 thru 1004 plus 1008)	367.028
1099.	TOTALS (Items 1001 thru 1004 plus 1098)	367,028
	OF WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER ASSETS	
1701. 1702.		
1702.		
1704.	G	
1798.	Summary of remaining write-ins for Item 17 from overflow page	
1799.	TOTALS (Items 1701 thru 1704 plus 1798)	0
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 25 FOR OTHER EQUIPMENT	
2501.		
2502.		
2503.		
2504.		
2598.	Summary of remaining write-ins for Item 25 from overflow page	
2599.	TOTALS (Items 2501 thru 2504 plus 2598)	0

#### REPORT #1 ---- PART B: LIABILITIES AND NET WORTH

	1	2	3	4	
		Current Period			
CURRENT	LIABILITIES:	Contracting	Non- Contracting	Total	
1.	Trade Accounts Payable		XXX	0	
2.	Capitation Payable		XXX	0	
3.	Claims Payable (Reported)	951,310	32,465	983,775	
4.	Incurred But Not Reported Claims	1,167,420	39,840	1,207,260	
5.	POS Claims Payable (Reported)	0	0	0	
6.	POS Incurred But Not Reported Claims	0	0	0	
7.	Other Medical Liability	0	0	0	
8.	Unearned Premiums	2,413,792	XXX	2,413,792	
9.	Loans and Notes Payable	0	XXX	0	
10.	Amounts Due To Affiliates - Current	1,469,379	XXX	1,469,379	
11.	Aggregate Write-Ins for Current Liabilities	601,413	0	601,413	
12.	TOTAL CURRENT LIABILITIES (Items 1 to 11)	6,603,314	72,305	6,675,619	
OTHER LIA					
13.	Loans and Notes Payable (Not Subordinated)	0	XXX	0	
14.	Loans and Notes Payable (Subordinated)	0	XXX	0	
15.	Accrued Subordinated Interest Payable	0	XXX	0	
16.	Amounts Due To Affiliates - Long Term	0	XXX	0	
17.	Aggregate Write-Ins for Other Liabilities	0	XXX	0	
18.	TOTAL OTHER LIABILITIES (Items 13 to 17)	0	XXX	0	
19.	TOTAL LIABILITIES	6,603,314	72,305	6,675,619	
NET WORT					
20.	Common Stock	XXX	XXX	122,350	
21.	Preferred Stock	XXX	XXX	0	
22.	Paid In Surplus	XXX	XXX	-33,775	
23.	Contributed Capital	XXX	XXX	0	
24.	Retained Earnings (Deficit)/Fund Balance	XXX	XXX	2,040,813	
25.	Aggregate Write-Ins for Other Net Worth Items	XXX	XXX	0	
26.	TOTAL NET WORTH (Items 20 to 25)	XXX	XXX	2,129,388	
27.	TOTAL LIABILITIES AND NET WORTH	XXX	XXX	8,805,007	
DETAILS O	F WRITE-INS AGGREGATED AT ITEM 11 FOR CURRENT LIAE	BILITIES			
1101.	ESTIMATED COST TO PROCESS OUTSTANDING CLAIMS				
		164,328		164,328	
1102.	ACCRUED EXPENSES	164,328 437,085		164,328 437,085	
1102. 1103.	ACCRUED EXPENSES				
	ACCRUED EXPENSES			437,085	
1103.				437,085 0	
1103. 1104.	ACCRUED EXPENSES  Summary of remaining write-ins for Item 11 from overflow page  TOTALS (Items 1101 thru 1104 plus 1198)		0	437,085 0	
1103. 1104. 1198. 1199.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)	437,085 601,413	0	437,085 0 0	
1103. 1104. 1198. 1199.	Summary of remaining write-ins for Item 11 from overflow page	437,085 601,413	0	437,085 0 0	
1103. 1104. 1198. 1199. DETAILS O	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)	437,085 601,413	0 XXX	437,085 0 0	
1103. 1104. 1198. 1199. DETAILS O 1701. 1702.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)	437,085 601,413		437,085 0 0 0 0 601,413	
1103. 1104. 1198. 1199. DETAILS O	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)	437,085 601,413	XXX	437,085 0 0 0 0 601,413	
1103. 1104. 1198. 1199. DETAILS O 1701. 1702.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL	437,085 601,413	XXX XXX	437,085 0 0 0 0 601,413	
1103. 1104. 1198. 1199. DETAILS O 1701. 1702. 1703.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page	437,085 601,413	XXX XXX XXX	437,085 0 0 0 0 601,413 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL	437,085 601,413	XXX XXX XXX XXX	437,085 0 0 0 0 601,413 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page	601,413  ITIES  0	XXX XXX XXX XXX XXX	437,085 0 0 0 601,413 0 0 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page TOTALS (Items 1701 thru 1704 plus 1798)	601,413  ITIES  0	XXX XXX XXX XXX XXX	437,085 0 0 0 601,413 0 0 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798. 1799.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page TOTALS (Items 1701 thru 1704 plus 1798)	437,085  601,413  ITIES  0  ORTH ITEMS	XXX XXX XXX XXX XXX XXX	437,085 0 0 0 601,413 0 0 0 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798. 1799.  DETAILS O 2501.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page TOTALS (Items 1701 thru 1704 plus 1798)	437,085  601,413  ITTES  0  ORTH ITEMS  XXX	XXX XXX XXX XXX XXX XXX XXX	437,085 0 0 0 0 601,413 0 0 0 0 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798. 1799.  DETAILS O 2501. 2502.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page TOTALS (Items 1701 thru 1704 plus 1798)	437,085  601,413  ITTES  0  ORTH ITEMS  XXX  XXX	XXX XXX XXX XXX XXX XXX XXX	437,085 0 0 0 0 0 601,413 0 0 0 0 0 0 0 0 0	
1103. 1104. 1198. 1199.  DETAILS O 1701. 1702. 1703. 1704. 1798. 1799.  DETAILS O 2501. 2502. 2503.	Summary of remaining write-ins for Item 11 from overflow page TOTALS (Items 1101 thru 1104 plus 1198)  F WRITE-INS AGGREGATED AT ITEM 17 FOR OTHER LIABIL  Summary of remaining write-ins for Item 17 from overflow page TOTALS (Items 1701 thru 1704 plus 1798)	437,085  601,413  ITTES  0  ORTH ITEMS  XXX  XXX  XXX	XXX XXX XXX XXX XXX XXX XXX	437,085 0 0 0 601,413 0 0 0 0 0 0 0 0 0	

REPORT #2: REVENUE, EXPENSES AND NET WORTH

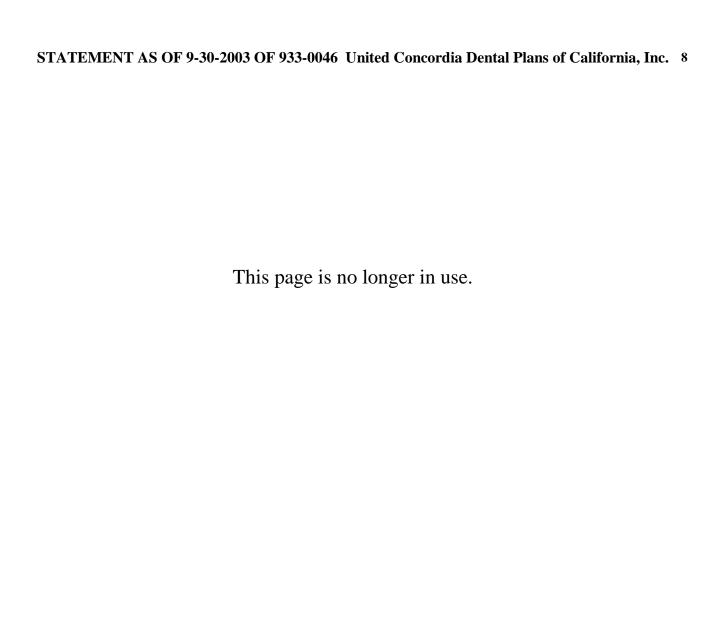
		1	2
		Current Period	Year-To-Date
EVENUE		0.222.276	20.021.05
1.	Premiums (Commercial)	9,332,376	28,031,85
2.	Capitation	0	
3.	Co-payments, COB, Subrogation	0	
4.	Title XVIII - Medicare	0	
5.	Title XIX - Medicaid		
6.	Fee-For-Service	0	
7.	Point-Of-Service (POS)	O	
8.	Interest	1,466	31,89
9.	Risk Pool Revenue	O	
10.	Aggregate Write-Ins for Other Revenues	823,051	2,438,86
11.	TOTAL REVENUE (Items 1 to 10)	10,156,893	30,502,61
XPENSES	S:		
Medical a	and Hospital		
12.	Inpatient Services - Capitated	0	
13.	Inpatient Services - Per Diem	0	
14.	Inpatient Services - Fee-For-Service/Case Rate	0	
15.	Primary Professional Services - Capitated	4,372,476	13,160,45
16.	Primary Professional Services - Non-Capitated	2,458,823	7,111,34
17.	Other Medical Professional Services - Capitated	0	
18.	Other Medical Professional Services - Non-Capitated	0	
19.	Non-Contracted Emergency Room and Out-of-Area Expense, not including POS	130,393	396,59
20.	POS Out-Of-Network Expense	0	
21.	Pharmacy Expense - Capitated	0	
22.	Pharmacy Expense - Fee-for-Service	0	
23.	Aggregate Write-Ins for Other Medical and Hospital Expenses	0	
24.	TOTAL MEDICAL AND HOSPITAL (Items 12 to 23)	6,961,692	20,668,39
Administ		3,7 3 3,0 3	
25.	Compensation	877,040	2,814,06
26.	Interest Expense	0	2,01 1,00
27.	Occupancy, Depreciation and Amortization	181,809	537,93
28.	Management Fees	0	337,93
29.	Marketing	1,128,210	3,425,29
30.	Affiliate Administration Services	670,871	1,211,96
31.	Aggregate Write-Ins for Other Administration	201,607	
		3,059,537	8,673,70
32.	TOTAL EXPENSES		
33.	TOTAL EXPENSES	10,021,229	29,342,09
34.	INCOME (LOSS)	135,664	1,160,51
35.	Extraordinary Item	56.200	240.26
36.	Provision for Taxes	56,398	340,36
37.	NET INCOME (LOSS)	79,266	820,15
ET WOR		2 050 122	1 200 22
38.	Net Worth Beginning of Period	2,050,122	1,309,23
39.	Audit Adjustments	O	
40.	Increase (Decrease) in Common Stock	O	
41.	Increase (Decrease) in Preferred Stock	0	
42.	Increase (Decrease) in Paid in Surplus	0	
43.	Increase (Decrease) in Contributed Capital	0	
44.	Increase (Decrease) in Retained Earnings:	0	
45.	Net Income (Loss)	79,266	820,15
46.	Dividends to Stockholders	0	
47.	Aggregate Write-Ins for Changes in Retained Earnings	0	
48.	Aggregate Write-Ins for Changes in Other Net Worth Items	n	
49.	NET WORTH END OF PERIOD (Items 38 to 48)	2,129,388	2,129,38

REPORT #2: REVENUE, EXPENSES AND NET WORTH

	1	2	3
		Current Period	Year-to-Date
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 10 FOR OTHER REVENUES	Current Terrod	
1001.	01 (1.11.11 1.10 1.10 1.11 1.11 1.11 1.1		
1002.	MANAGEMENT FEE INCOME	823,051	2,438,862
1003.		0	0
1004.		0	0
1005.		0	0
1006.		0	0
1098.	Summary of remaining write-ins for Item 10 from overflow page	0	0
1099.	TOTALS (Items 1001 thru 1006 plus 1098)	823,051	2,438,862
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 23 FOR OTHER MEDICAL AND HOSPITAL EXP	DENICEC	
2301.	OF WRITE-INS AGGREGATED AT ITEM 25 FOR OTHER MEDICAL AND HOSFITAL EAR	ENSES	
2302.			
2303.			
2304.			
2305.			
2306.			
2398.	Summary of remaining write-ins for Item 23 from overflow page		
2399.	TOTALS (Items 2301 thru 2306 plus 2398)	0	C
	OF WRITE-INS AGGREGATED AT ITEM 31 FOR OTHER ADMINISTRATIVE EXPENSES	12.550	02.606
3101.	POSTAGE	43,552	92,606
3102.	REGULATORY FEES	21,089	90,828
3103.	TELEPHONE & I/S PROCESSING	31,044	99,216
3104.	TAXES	32,752	100,499
3105.	OUTSIDE SERVICES	4,217	19,710
3106.	OTHER ADMINISTRATIVE EXPENSES	68,953	281,515
3198.	Summary of remaining write-ins for Item 31 from overflow page	201 (07	694.274
3199.	TOTALS (Items 3101 thru 3106 plus 3198)	201,607	684,374
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 47 FOR CHANGES IN RETAINED EARNINGS		
4701.			
4702.			
4703.			
4704.			
4705.			
4706.			
4798.	Summary of remaining write-ins for Item 47 from overflow page		
4799.	TOTALS (Items 4701 thru 4706 plus 4798)	0	C
	-		
DETAILS	OF WRITE-INS AGGREGATED AT ITEM 48 FOR CHANGES OF OTHER NET WORTH ITE	EMS	
4801.			
4802.			
4803.			
4804.			
4805.			
4806.			
4898.	Summary of remaining write-ins for Item 48 from overflow page		
4899.	TOTALS (Items 4801 thru 4806 plus 4898)	0	(
		Ŭ	

### REPORT #3: STATEMENT OF CASH FLOWS

	1	2	3
		Current Period	Year-to-Date
CASH FLO	OW PROVIDED BY OPERATING ACTIVITIES		
1.	Group/Individual Premiums/Capitation	9,171,431	28,047,385
2.	Fee-For-Service	0	0
3.	Title XVIII - Medicare Premiums	0	0
4.	Title XIX - Medicaid Premiums	0	0
5.	Investment and Other Revenues	824,480	2,471,214
6.	Co-Payments, COB and Subrogation	7,020,602	01 150 522
7.	Medical and Hospital Expenses	-7,038,692	-21,158,732
8.	Administration Expenses	-2,512,627	-7,980,961
9.	Federal Income Taxes Paid	U	
10.	Interest Paid	111 502	1 279 006
11.	NET CASH PROVIDED BY OPERATING ACTIVITIES	444,592	1,378,906
	DW PROVIDED BY INVESTING ACTIVITIES	0	0
12.	Proceeds from Restricted Cash and Other Assets	0	0
13.	Proceeds from Investments	0	0
14.	Proceeds for Sales of Property, Plant and Equipment	0	0
15.	Payments for Restricted Cash and Other Assets	0	0
16.	Payments for Investments	0	17.14
17.	Payments for Property, Plant and Equipment	-459	-17,160
18.	NET CASH PROVIDED BY INVESTING ACTIVITIES	-459	-17,160
	OW PROVIDED BY FINANCING ACTIVITIES:		
19.	Proceeds from Paid in Capital or Issuance of Stock	0	0
20.	Loan Proceeds from Non-Affiliates	0	0
21.	Loan Proceeds from Affiliates	0	0
22.	Principal Payments on Loans from Non-Affiliates	0	0
23.	Principal Payments on Loans from Affiliates	0	0
24.	Dividends Paid	0	0
25.	Aggregate Write-Ins for Cash Provided by Financing Activities	0	0
26.	NET CASH PROVIDED BY FINANCING ACTIVITIES	ŭ	1 261 746
27.	NET INCREASE (DECREASE) IN CASH (Items 11, 18 & 26)	444,133	1,361,746
28. 29.	CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE QUARTER CASH AND CASH EQUIVALENTS AT THE END OF THE QUARTER	4,491,997 4,936,130	3,574,384 4,936,130
	LIATION OF NET INCOME TO NET CASH PROVIDED BY OPERATING ACTIVITIES		4,730,130
30.	Net Income	79,266	820,157
	ents to Reconcile Net Income to Net Cash Provided by Operating Activities	19,200	020,137
31.	Depreciation and Amortization	33,643	101,065
32.	Decrease (Increase) in Receivables	20,854	501,286
33.	Decrease (Increase) in Prepaid Expenses	7,891	48,080
34.	Decrease (Increase) in Affiliate Receivables	0	70,000
35.	Increase (Decrease) in Accounts Payable	0	
36.	Increase (Decrease) in Claims Payable and Shared Risk Pool	-77,000	-490,342
37.	Increase (Decrease) in Unearned Premium	-181,799	-485,759
38.	Aggregate Write-Ins for Adjustments to Net Income	561,737	884,419
39.	TOTAL ADJUSTMENTS (Items 31 through 38)	365,326	558,749
40.	NET CASH PROVIDED BY OPERATING ACTIVITIES	444,592	1,378,906
+0.	(Item 30 adjusted by Item 39 must agree to Item 11)	777,372	1,570,700
	OF WRITE-INS AGGREGATED AT ITEM 25 FOR CASH FLOW PROVIDED BY FINAN	NCING ACTIVITIES	S
2501.			^
2502.		0	
2503.		0	0
2598.	Summary of remaining write-ins for Item 25 from overflow page	0	0
		01	0
2599.	TOTALS (Items 2501 thru 2503 plus 2598)	U	
	TOTALS (Items 2501 thru 2503 plus 2598)  OF WRITE-INS AGGREGATED AT ITEM 38 FOR ADJUSTMENTS TO NET INCOME		
	*	-38	462
DETAILS (	OF WRITE-INS AGGREGATED AT ITEM 38 FOR ADJUSTMENTS TO NET INCOME		462 15,482
DETAILS (	OF WRITE-INS AGGREGATED AT ITEM 38 FOR ADJUSTMENTS TO NET INCOME DECREASE (INCREASE) IN INTEREST RECEIVABLES	-38	
3801. 3802.	DF WRITE-INS AGGREGATED AT ITEM 38 FOR ADJUSTMENTS TO NET INCOME DECREASE (INCREASE) IN INTEREST RECEIVABLES  DECREASE (INCREASE) IN DEFFERED TAXES	-38 2,474	



STATEMENT AS OF 9-30-20	003 OF 933-0046	<b>United Conco</b>	rdia Dental Plai	ns of California, Inc9
	This page is a	no longer in	use.	

#### REPORT #4: ENROLLMENT AND UTILIZATION TABLE

#### TOTAL ENROLLMENT

TOTAL ENROLLMENT											
1	2	3	4	5	6	Total Member A	mbulatory Encour	nters for Period	10	11	12
					Cumulative						i
					Enrollee				Total Patient	Annualized	Average
	Total Enrollees At End of	Ü	Terminations During		Months for	7	8	9	Days	Hospital	Length of
Source of Enrollment	Previous Period	Period	Period	Period	Period	Physicians	Non-Physicians	Total	Incurred	Days/1000	Stay
Group (Commercial)	272,759	17,549	10,761	279,547	835,599			0		0	İ
2. Medicare Risk				0				0			
3. Medi-Cal Risk				0				0			j
4. Individual				0				0			
5. Point of Service				0				0			
6. Aggregate write-ins for Other	0	0	0	0	0	0	0	0	0		
7. Total Membership	272,759	17,549	10,761	279,547	835,599	0	0	0	0	0	
DETAILS OF WRITE-INS AGGRE	GATED AT ITEM 6 FOR	OTHER SOURCES OF	F ENROLLMENT								
601. Small Group				0				0			
602. Healthy Families				0				0			
603. AIM				0				0			
604. Medicare Cost				0				0			
605. ASO				0		N/A	N/A	N/A	N/A	N/A	N/A
606. PPO				0				0			i
607.				0				0			
608.				0				0			
609.				0				0			
610.				0				0			
611.				0				0			
612.				0				0			i
Summary of remaining write-ins for				^				0			
698. Item 6 from overflow page Totals (lines 601 through 612 plus				0				U			
699. 698) (Line 6 above)	0	0	0	0	0	0	0	0	0		
022.	Ů	· ·	Ů.	· ·	- U	Ü	Ü	Ü	V		

### **SCHEDULE A-1 (CASH)**

1	2	3
Name of Depository		
(List all accounts even if closed during the period)	Account Number	Balance*
1.		
2.		
3.		
4. NOT REQUIRED TO FILE		
5.		
6.	***************************************	***************************************
7.		
8.		
9. Total Cash on Deposit	0	
10. Cash on Hand (Petty Cash)		
11. Total Cash on Hand and on Deposit (Report #1, Part A,	Line 1)	0

#### SCHEDULE A-2 RESTRICTED ASSETS

1	2	3
Name of Depository		
(List all accounts even if closed during period)	Account Number	Balance*
12.		
13.		
14.		
15. NOT REQUIRED TO FILE		
16.		
17.		·
18.		(managara)
19. Total Restricted Assets		0

<sup>\*</sup> Indicate the Balance Per the HMO's Records

\*\*

SCHEDULE C - PREMIUMS RECEIVABLE (Other than Affiliates)
Individually list all debtors (commercial only) with account balances greater than 5% of gross Premiums Receivable. Group the total of all other premiums receivables and enter the total on the line titled, "Aggregate Accounts Not Individually Listed."

	1 Name of Debtor	2 1-30 Days	3 31-60 Days	4 61-90 Days	5 Over 90 Days	6 Total
1.						0
2. 3. 4. 5.						0
4.						0
5.	NOT REQUIRED TO FILE					0
						0
7.						0 0
8. 9.						0
10.						0 0
11.						0
12.						0
13. 14.						0
15.						0
16.						0
17.						0 0
18. 19.						
20						0 0 0 0
20. 21.						0
22. 23.						
23.						0
24. 25.						0
26.						0 0
26. 27.						0
28.						0
29. 30.						0
31.						0 0
32.						0
33.						0
34.						0 0
35. 36.						0
37.						0
38.						0
39.						0
40.						0
41. 42.						0
43.						0 0
44.						
45.						0 0 0
46. 47.						0
						0
48. 49. 50. 51. 52. 53.						0
50.						0
51.						0
52. 53						0 0
53. 54.	Aggregate Accounts Not Individually Listed					0
55.	Total	0	0	0	0	0

## SCHEDULE D HEALTH CARE RECEIVABLES & AMOUNTS DUE FROM PARENT, SUBSIDIARIES, AND AFFILIATES

Individually list all debtors with account balances greater than 10% of gross Receivables. Group the total of all other receivables and enter the total on the line titled, "Aggregate Accounts Not Individually Listed."

	1 Name of Debtor	2 1-30 Days	3 31-60 Days	4 61-90 Days	5 Over 90 Days	
1.						0
2. 3.						0
4.						0
4. 5.	NOT REQUIRED TO FILE					0
6.						0
7. 8.						0
9.						0
10.						0
11.						0
12. 13.						0
14.						0
15.						0
16.						0
17.						0
18. 19.	ļ					0
20.						0
21.						0
22. 23.						0
23. 24.						0
25.						0
26.						0
27.						0
28.						0
29. 30.	I					0
31.						0
32.						0
33.						0
34. 35.						0 0
36.						0
37.						0
38.						0
39. 40.						0
40.	ļ					0
42.						0
43.						0
44.						0
45. 46.						0
40. 47.	ļ		***************************************			0
48.						0
49.						0
50.						0
51. 52.	<u> </u>					0
53.						0
54.	Aggregate Accounts Not Individually Listed					0
55.	Total	0	0	0	0	0

#### SCHEDULE F - ACCOUNTS PAYABLE

Individually list all creditors with account balances greater than 5% of total trade accounts payable. Group the total of all other payables and enter the total on the line titled, "Aggregate Accounts Not Individually Listed - Due." Report accounts payable from the initial date of billing or due date under contract.

1	2	3	4	5	6	7
Name of Debtor	1-30 Days	31-60 Days	61-90 Days	91-120 Days	Over 120 Days	Total
1.		•				0
2.						0
3.						0
4.						0
5. NOT REQUIRED TO FILE						0
6.						0
7.						0
8.						0
9.						0
10. 11. 12. 13.						0
11.						0
12.						0
13.						0
14.						0
15. 16.						0
16.						0
17.						0
18. 19.						0
19.						0
20.						0
20. 21. 22.						0
22.						0
23. Aggregate Accounts Not Individually Listed - Due						0
24. Total	0	0	0	0	0	0

## SCHEDULE G - UNPAID CLAIMS ANALYSIS SECTION I - CLAIMS UNPAID

	1	2	3
Type of Claim	Reported Claims in Process of Adjustment	Estimated Incurred but Unreported	Total - Unpaid Claims (Columns 4+5 of Section II)
1. Inpatient Claims	979,157	1,201,593	2,180,750
2. Physician Claims	4,618	5,667	10,285
3. Referral Claims			0
4. Other Medical			0
5. TOTAL	983,775	1,207,260	2,191,035

#### SECTION II - ANALYSIS OF CLAIMS UNPAID - PREVIOUS YEAR (FILE ANNUAL ONLY)

			-	During the Fiscal		
	Claims Paid During	the Fiscal Year	Y	'ear		7
1	2	3	4	5	6	Estimated
Type of Claim	On Claims Incurred	On Claims	On Claims	On Claims	Total Claims	Liability of
	Prior to the first	Incurred During	Unpaid Prior to	Incurred During	(Paid and Unpaid)	Unpaid Claims
	day of the Current	the Fiscal Year	the first day of	the Year	for the Previous	Prior to the first
	Fiscal Year		the Previous		Fiscal Year	day of the Prior
			Fiscal Year		(2+4)	Year
6. Inpatient Claims					0	
7. Physician Claims					0	
8. Referral Claims					0	
9. Other Medical					0	
10. TOTAL	0	0	0	0	0	0

#### SECTION III - INVENTORY OF CLAIMS TO BE PROCESSED\*

	1	2	3	4	5	6	7
		Beginning					<b>Ending Balance</b>
		Balance		Deduct -			Number of claims
		Number of Claims	Add - Claims	Claims paid	<b>Deduct</b> - Claims		in inventory at
	Month Ending	in inventory on the	Received during	during the	denied during the	Add/Deduct -	the end of the
11.		1st of each month	the month	month	month	Adjustments	month
12.	September 30, 2003	2,179	20,022	16,318	4,339	-199	1,345
13.	August 31, 2003	2,680	20,008	16,115	4,140	-254	2,179
14.	July 31, 2003	1,642	23,374	17,663	4,467	-206	2,680
15.	June 30, 2003	2,346	21,281	16,985	4,927	-73	1,642
16.	May 31, 2003	3,169	24,044	18,712	5,314	-838	2,349
17.	April 30, 2003	4,033	22,923	18,726	4,864	-197	3,169
18.	March 31, 2003	3,700	19,878	15,516	3,921	-108	4,033
19.	February 28, 2003	2,718	19,059	14,497	3,424	-156	3,700
20.	January 1, 2003	4,970	19,422	17,784	3,824	-66	2,718
21.	December 31, 2002	3,123	20,217	15,044	3,252	-74	4,970
22.	November 30, 2002	4,844	20,254	17,863	3,925	-187	3,123
23.	October 31, 2002	5,588	28,461	21,872	7,137	-196	4,844

<sup>\*</sup> Describe any significant changes reported on Schedule G, Section III in the Supplemental Schedule (Page 2).

#### **SCHEDULE H - AGING OF ALL CLAIMS**

Age all claims on hand at the end of each month. Use the date of receipt to determine the number of days the claims is outstanding. The amount reported in Column 6 should equal the amount Reported on Schedule G, Section III, Column 7.

	1	2	3	4	5	6
1.	Month Ending	1-30 Days	31-60 Days	61-90 Days	Over 90 Days	Total
2.	September 30, 2003	1,332	13	0	0	1,345
	August 31, 2003	2,161	16	1	1	2,179
4.	July 31, 2003	2,671	8	0	1	2,680
5.	June 30, 2003	1,631	8	2	1	1,642
6.	May 31, 2003	2,332	15	1	1	2,349
7.	April 30, 2003	3,115	53	1	0	3,169
8.	March 31, 2003	4,010	19	4	0	4,033
9.	February 28, 2003	3,675	22	1	2	3,700
	January 31, 2003	2,685	31	2	0	2,718
	December 31, 2002	4,956	13	1	0	4,970
12.	November 30, 2002	3,044	77	1	1	3,123
13.	October 31, 2002	4,786	57	0	1	4,844

#### SCHEDULE I - ANALYSIS OF TOTAL MEDICAL LIABILITY TO ACTUAL CLAIMS PAID

Using the Plan's Lag Tables, complete the following table. Provide claim information the current quarter and the previous seven quarters. An actuarial certification may be submitted in lieu of this schedule.

	Reported A	ccrual			
	1	2	3	4	5
					Outstanding
					Liability
		Total Medical	Amount	Difference -	(Based on
	Quarter Ending Date	Liability*	Paid-To-Date	Column (2-3)	plan's lag
1.	September 30, 2003	2,191,035	XXX	2,191,035	2,191,035
2.	June 30, 2003	2,268,035	1,549,023	719,012	410,100
3.	March 31, 2003	2,279,065	2,072,906	206,159	183,850
4.	December 31, 2002	2,651,385	1,942,879	708,506	90,650
5.	September 30, 2002	2,401,410	2,190,749	210,661	50,250
6.	June 30, 2002	2,524,610	2,111,656	412,954	0
7.	March 31, 2002	2,370,610	2,114,325	256,285	0
8.	December 30, 2001	2,478,850	2,100,353	378,497	0

<sup>\*</sup> Should tie to Report #1, Part B, Columns 1 & 2, Lines 3 through 7.

\*\*

	1
	NOTES TO FINANCIAL STATEMENTS
1.	
2.	
	PLEASE REFER TO THE ATTACHED FILE
4.	
5.	
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55. 56.	
56. 57.	
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			1						
		VERFLOW F	PAGE FOR WRITE-INS						
1. 2.	Page 7 - Line 3898, Summary of Remaining Write-ins for item 38								
3.									
	Increase (Decrease) in other payal	oles							
5. 6.		RENT	YEAR TO DATE	l					
7.	Cost to process O/S claims	-5,775	-34,526						
	Accrued expenses Gain / Loss on F/A Retirements	19,604	66,549						
9. 10.		842	842						
11.									
	TOTALS	14,671	32,865						
13. 14.									
15.									
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17. 18.									
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56. 57.									
57. 58.									
59.									

#### KNOX-KEENE SUPPLEMENTAL INFORMATION PURSUANT TO SECTIONS 1300.84.06, 1300.84.2 AND 1374.68

	1	2	3	4	5
<b>A.</b> 1.	Explanation of the method of calculating	ng the provision for incurred and u	inreported claims:		
В.	Accounts and Notes Receivable from o	officers, directors, owners or affiliat	tes, as detailed below:		
	Name of Debtor	Nature of Relationship	Nature of Receivable	Amount	<u>Terms</u>
2.					
3. 4.					
5.					
6.					
c.	Donated materials or services received as detailed below:	by the reporting entity for the per	iod of the financial statem	ents,	
	Donor's Name	Affiliation with Reporting Entity	Valuation Method	<u>Amount</u>	
7.					
8.					
9. 10.		-			
11.					
		1			
D.	Forgiven debt or obligations, as detaile	ed below:			
	Condition of Manage	A CCI inting solids Described Fortites	Summary of How	A	
12.	Creditor's Name United Concordia Companies Inc.	Affiliation with Reporting Entity Parent Company	Obligation Arose For the quarter ended	Amount	
13.	Cinted Concordia Companies Inc.	Tarent company	9/30/2003	0	
14.					
15.					
E.	Calculation of Tangible Net Equity (T	NE) and Required TNE in accorda	nce with Section 1300.76 o	of the Rules:	
16.	Net Equity			\$ 2,129,388	
17.	Add: Subordinated Debt			\$	
18.	Less: Receivables from officers, directors, and affiliates			\$	
19.	Intangibles			\$	
20.	Tangible Net Equity (TNE)			\$ 2,129,388	
21.	Required Tangible Net Equity (See Page 22)			\$ 714,275	
22.	TNE Excess (Deficiency)			\$ 1,415,113	
F.	Percentage of administrative co	osts to revenue obtained from	n subscribers and en	rollees:	
23.	Revenue from subscribers and en	nrollees		\$ 9,332,376	
24.	Administrative Costs			\$ 3,059,537	
25.	Percentage			33	
26.	The amount of health care expo month period immediately pre- which were or will be paid to n directly reimbursed to subscrib	ceding the date of the report concontracting providers or		\$ 272,309	
27.	Total costs for health care service preceding six months:	es for the immediately		\$ 14,292,420	
28.	Percentage			2	

			,	
G. If the amount of health care expenses incurred during the six month period immediately preceding the date of the report which were or will be paid to noncontracting providers or directly reimbursed to subscribers and enrollees exceeds 10% of the total costs for health care services for the immediately preceding six months, the following information, determined as of the date of the reports, shall be provided:				
29. Amount of all claims for noncon reimbursement but not yet proce	tracting provider services received for ssed:	\$		
30. Amount of all claims for noncon reimbursement during the previous	tracting provider services denied for us 45 days:	\$		
31. Amount of all claims for noncon reimbursement but not yet paid:	tracting provider services approved for	\$		
32. An estimate of the amount of cla services incurred, but not reporte		\$		
33. Compliance with Section 1377(a such section, as follows:	) as determined in accordance with			
34.	Cash & cash equivalents maintained	\$		
35.	Noncontracting provider claims (aggregate of total of items 29 - 32 above)	\$ 0		
36.	Cash & cash equivalents reported to be maintained (120% x Line 35)	\$ 0		
37.	Deposit required (100% of Line 36)	\$ 0		
38.	Excess (deficient) reserves (Line 34 - Line 37)	\$ 0		
Percentage of premium revenue	earned from point-of-service plan contracts:			
39. Premium revenue earned from po	oint-of-service plan contracts	\$		
40. Total premium revenue earned		\$		
41. Percentage		0		
Percentage of total health care ex out-of-network services for poin	xpenditures incurred for enrollees for t-of-service enrollees:			
42. Health care expenditures for out-	-of-network services for point-of-service enrollees	\$		
43. Total health care expenditures		\$		
44. Percentage		0		
45. Point-of-Service Enrollment at e	nd of period			
Total Ambulatory encounters for	period for point-of-service enrollees:			
46. Physician				
47. Non-Physician				
48. Total		0		
49. Total Patient Days Incurred for I	Point-of-Service enrollees			
50. Annualized Hospital Days/1000	for Point-of-Service enrollees			
51. Average Length of Stay for Poin	t of Service enrollees			
52. Compliance with Section 1374.68(a) as follows:				
53. Current Monthly Claims Payable or services provided under Point		\$		
54. Current monthly incurred but no balance for out-of-network cover provided under Point-of-Service	rage or services	\$		
55. Total		\$ 0		
56. Total times 120%		\$ 0		
57. Deposit (Greater of Line 56 or m	ninimum of \$200,000)	\$		

#### REQUIRED TANGIBLE NET EQUITY (TNE) CALCULATION:

TNE required must be equal to the GREATER of "A" "B" or "C" below (See Rule 1300.76)

	Full Service		Specialized		
	Plans		Plans	_	
Α.	Minimum TNE Requirement	\$ 1,000,00	Minimum TNE Requirement	<b></b> \$	50,000
В.	REVENUES:		-	_	
1.	2% of the first \$150 million of annualized premium revenues	\$	2% of the first \$7.5 million of annualized premium revenue	\$	150,000
	Plus		Plus		
2.	1% of annualized premium revenues in excess of \$150 million	\$	1% of annualized premium revenue in excess of \$7.5 million	\$	298,758
3.	Total	\$	Total	\$	448,758
	HEALTHCARE EXPENDITURES:  8% of the first \$150 million of annualized health care expenditures, except those paid on a capitated or managed hospital basis.	\$	8% of the first \$7.5 million of annualized health care expenditures, except those paid on a capitated or managed hospital basis.	\$	600,000
5.	Plus  4% of annualized health care expenditures in excess of \$150 million except those paid on a capitated or managed hospital payment basis.  Plus	\$	Plus  4% of annualized health care expenditures in excess of \$7.5 million except those paid on a capitated or managed hospital payment basis.  Plus	\$	114,275
<ul><li>6.</li><li>7.</li></ul>	4% of the annualized hospital expenditures paid on a managed hospital payment basis.  Total	\$	4% of the annualized hospital expenditures paid on a managed hospital payment basis.  Total	\$_ \$_	714,275
8.	Required "TNE" - Greater of "A" "B" or "C"	\$	Required "TNE" - Greater of "A" "B" or "C"	\$	714,275

#### KNOX -KEENE SUPPLEMENTAL INFORMATION PURSUANT TO SECTIONS 1374.64

#### POINT OF SERVICE TANGIBLE NET EQUITY CALCULATION

Calculation of Tangible Net Equity and required Tangible Net Equity in accordance with Section 1374.64:

		1
1.	Net Equity	\$ 2,129,388
2.	Add: Subordinated Debt	\$
3.	Less: Receivables from officers, directors, and affiliates	\$
4.	Intangibles	\$
5.	Tangible Net Equity (TNE)	\$ 2,129,388
6.	Required Tangible Net Equity (From Line 10 or 13 below)	\$
7.	TNE Excess (Deficiency)	\$ 2,129,388
	ADJUSTED MINIMUM TANGIBLE NET EQUITY CALCULA (Complete Section I or II):	TION
I.	Plan is required to have and maintain TNE as required by Rule	1300.76 (a)(1) or (2):
8.	Minimum TNE as calculated under Rule 1300.76 (a)(1) or (2)	\$
9.	10% of annualized health care expenditures for out-of-network service for point-of-service enrollees	\$
10.	Add lines 8 and 9	\$ 0
	Plan is required to have and maintain TNE as required by Rule RT $\underline{\mathbf{A}}$	1300.76 (a)(3):
11.	Minimum TNE as recalculated to exclude annualized healthcare expenditures for out-of-network services for point-of-service enrollees (attach worksheet Page 24)	\$
12.	10% of annualized health care expenditures for out-of-network services for point-of-service enrollees	\$
13.	Add lines 11 and 12	\$ 0
III.	MINIMUM TNE REQUIREMENT TO DETERMINE MONTH	ILY REPORTING
14.	Line 5 (above)	\$ 2,129,388
15.	Multiply Line 6 (above) by 130%	\$ 0
16.	Difference (Line 14 - Line 15)  If Line 14 is less than Line 15, then monthly reporting is require	\$ 2,129,388 <b>d</b>

### WORKSHEET FOR ADJUSTED TANGIBLE NET EQUITY CALCULATION

		1	2
		Full Service	Specialized
		<u>Plans</u>	<u>Plans</u>
1	Harlet and annualities for anial	¢	¢
1.	Health care expenditures for period	\$	\$
	Less:		
2.	Capitated or managed hospital payment basis expenditures		
3.	Health care expenditures for out-of-network services		
	for point-of-service enrollees		
4.	Result	0	0
5	Annualized		
٥.	Aiiiuaiizeu		
6.	Reduce to maximum of \$150 million		
7.	Multiply by 8%	\$ 0	\$ 0
	Plus		
8.	Annualized health care expenditures except those paid on a capitated or managed hospital payment basis and	\$	\$
	excluding health care expenditures for out-of-network		
	services for point-of-service enrollees		
Q	Less \$150 million		
٦.	Ecss \$150 million	<u> </u>	
10.	Multiply by 4%	\$0	\$ 0
	Plus		
11.	Annualized hospital expenditures paid on a managed	\$	\$
	hospital payment basis and excluding health care		
	expenditures for out-of-network services for		
	point-of-service enrollees		
12.	Multiply by 4%	\$ 0	\$ 0
		·	-
13.	Total	\$ 0	\$ 0

#### Manual claim check vs claim payments

Account number	<u>Jul-03</u>	<u>Aug-03</u>	<u>Sep-03</u>
	-	-	
Manual Claims	\$ 8,824 \$	2,826 \$	9,232
	-	-	-
	-	-	-
	-	-	-
Total	\$ <u>-</u> 	<del>-</del> 2,826 \$	<u>-</u> 9,232
Total claims paid for the month	\$ 1,679,127 \$	1,475,485 \$	1,333,831
% of manual claim checks to	0.53%	0.19%	0.69%

#### Results of Post-pay EOB audit For the Quarter Ended September 30, 2003

<u>Month</u>	Number of	Number of	Error rate
Jul-03	15	0	0%
Aug-03	15	0	0%
Sep-03	15	0	0%

#### United Concordia Dental Plans of California, Inc. Results of Check Register Review For the Quarter Ended September 30, 2003

Report Name	Date of Check Run	Check Amount	Result of Review	
ccounts Payable				
occumo i ayabic	1-Jul-03		No Exceptions Noted	
	2-Jul-03		No Exceptions Noted	
	3-Jul-03		No Exceptions Noted	
	4-Jul-03		No Exceptions Noted	
	7-Jul-03 8-Jul-03		No Exceptions Noted No Exceptions Noted	
	9-Jul-03		No Exceptions Noted	
	10-Jul-03		No Exceptions Noted	
	11-Jul-03		No Exceptions Noted	
	14-Jul-03		No Exceptions Noted	
	15-Jul-03		No Exceptions Noted	
	16-Jul-03 17-Jul-03		No Exceptions Noted No Exceptions Noted	
	18-Jul-03		No Exceptions Noted	
	21-Jul-03		No Exceptions Noted	
	22-Jul-03		No Exceptions Noted	
	23-Jul-03		No Exceptions Noted	
	24-Jul-03 25-Jul-03		No Exceptions Noted	
	28-Jul-03		No Exceptions Noted No Exceptions Noted	
	29-Jul-03		No Exceptions Noted	
	30-Jul-03		No Exceptions Noted	
	31-Jul-03		No Exceptions Noted	
	1-Aug-03		No Exceptions Noted	
	4-Aug-03		No Exceptions Noted	
	5-Aug-03 6-Aug-03		No Exceptions Noted No Exceptions Noted	
	7-Aug-03		No Exceptions Noted	
	8-Aug-03		No Exceptions Noted	
	11-Aug-03		No Exceptions Noted	
	12-Aug-03		No Exceptions Noted	
	13-Aug-03 14-Aug-03		No Exceptions Noted	
	15-Aug-03		No Exceptions Noted No Exceptions Noted	
	18-Aug-03		No Exceptions Noted	
	19-Aug-03		No Exceptions Noted	
	20-Aug-03		No Exceptions Noted	
	21-Aug-03 22-Aug-03		No Exceptions Noted No Exceptions Noted	
	25-Aug-03		No Exceptions Noted	
	26-Aug-03		No Exceptions Noted	
	27-Aug-03		No Exceptions Noted	
	28-Aug-03 29-Aug-03		No Exceptions Noted No Exceptions Noted	
	1-Sep-03 2-Sep-03		No Exceptions Noted No Exceptions Noted	
	3-Sep-03		No Exceptions Noted	
	4-Sep-03		No Exceptions Noted	
	5-Sep-03		No Exceptions Noted	
	8-Sep-03		No Exceptions Noted	
	9-Sep-03 10-Sep-03		No Exceptions Noted No Exceptions Noted	
	11-Sep-03		No Exceptions Noted	
	12-Sep-03		No Exceptions Noted	
	15-Sep-03		No Exceptions Noted	
	16-Sep-03		No Exceptions Noted	
	17-Sep-03		No Exceptions Noted	
	18-Sep-03 19-Sep-03		No Exceptions Noted No Exceptions Noted	
	22-Sep-03		No Exceptions Noted	
	23-Sep-03		No Exceptions Noted	
	24-Sep-03		No Exceptions Noted	
	25-Sep-03 26-Sep-03		No Exceptions Noted No Exceptions Noted	
	29-Sep-03		No Exceptions Noted	
	30-Sep-03		No Exceptions Noted	
Broker	17-Jul-03		No Exceptions Noted	
	17-Aug-03		No Exceptions Noted	
	17-Sep-03		No Exceptions Noted	
Capitation	2-Jul-03		No Exceptions Noted	
Capitation	2-Jul-03 2-Aug-03		No Exceptions Noted	
	2-Sep-03		No Exceptions Noted	
Claims	4-Jul-03		No Evention - N-+	
CidiiTIS	4-Jul-03 11-Jul-03		No Exceptions Noted No Exceptions Noted	
	18-Jul-03		No Exceptions Noted	
	25-Jul-03		No Exceptions Noted	
	1-Aug-03		No Exceptions Noted	
	8-Aug-03		No Exceptions Noted	
	15-Aug-03 22-Aug-03		No Exceptions Noted	
	22-Aug-03 29-Aug-03		No Exceptions Noted No Exceptions Noted	
	5-Sep-03		No Exceptions Noted	
	12-Sep-03		No Exceptions Noted	
	19-Sep-03		No Exceptions Noted	
	26-Sep-03		No Exceptions Noted	

## United Concordia

#### America's Premier Dental Insurer

#### CONSOLIDATED BALANCE SHEETS

September 30, 2003

	5	SEPTEMBER 2003
ASSETS		2003
CASH & CASH EQUIVALENTS:		
CASH AVAILABLE FOR OPERATIONS RESERVED CASH (RESTRICTED \$310,000	\$	18,937,495
AND \$310,000, RESPECTIVELY)		67,090,106
TOTAL CASH & CASH EQUIVALENTS		86,027,601
FUNDS IN ESCROW ACCOUNTS		-
INVESTMENTS (RESTRICTED \$7,605,000 AND \$7,105,000, RESPECTIVELY)		143,978,728
RECEIVABLES: TDP SUBSCRIPTION REVENUE		16,610,476
SUBSCRIPTION REVENUE		40,336,702
THIRD PARTY ADMINISTRATION		13,765,403
DUE FROM HIGHMARK		2,778,367
OTHER		612,475
TOTAL RECEIVABLES		74,103,423
ACCRUED INTEREST		1,465,924
LEASEHOLD IMPROVEMENTS		1,597,504
EDP EQUIPMENT		6,992,075
OFFICE FURNITURE & EQUIPMENT		6,146,761
SUBTOTAL		14,736,340
LESS: ACCUMULATED DEPRECIATION		(11,456,732)
NET PROPERTY & EQUIPMENT		3,279,608
DEFERRED TAX ASSET		15,702,960
GOODWILL, NET OF ACCUMULATED AMORTIZATION		36,401,119
OTHER ASSETS		1,791,498
TOTAL ASSETS	\$	362,750,861
LIABILITIES AND STOCKHOLDER'S EQUITY		
CLAIMS OUTSTANDING	\$	68,041,579
PREMIUM DEFICIENCY RESERVE	ý.	-
PAYABLE TO PROVIDERS		450,000
UNEARNED REVENUE		40,261,417
AMOUNTS HELD FOR OTHERS		15,771,151
OTHER PAYABLES AND ACCRUED EXPENSES		26,955,440
LINE OF CREDIT DUE TO HIGHMARK		5,000,000 19,569,400
NOTE PAYABLE-HIGHMARK		55,000,000
DEFERRED TAX LIABILITY		903,575
TOTAL LIABILITIES		231,952,562
COMMON STOCK		1,100,000
ADDITIONAL PAID IN CAPITAL		72,650,000
SURPLUS NOTE PAYABLE		0
ACCUMULATED OTHER COMPREHENSIVE GAIN, NET OF DEFERRED TAXES		1,079,663
RETAINED EARNINGS		55,968,636
TOTAL LIABILITIES AND STOCKHOLDER'S EQUITY	\$	362,750,861



## CONSOLIDATED STATEMENTS OF OPERATIONS AND CHANGES IN RETAINED EARNINGS

FOR THE NINE MONTHS ENDED SEPTEMBER 30, 2003

	AMOUNT	PERCENT
SUBSCRIPTION REVENUE	\$ 666,723,882	89.00 %
SUBSCRIPTION REVENUE - REINSURANCE	65,243,972	8.71
ASO ADMINISTRATIVE REVENUE	14,592,090	1.95
THIRD PARTY ADMIN / OTHER REVENUE	2,576,570	0.34
TOTAL DENTAL CARE REVENUE	749,136,514	100.00
CLAIMS EXPENSE	521,349,258	69.59
CLAIMS EXPENSE - REINSURANCE	50,159,245	6.70
CAPITATION EXPENSE	44,119,806	5.89
TOTAL DENTAL CARE COSTS	615,628,309	82.18
GROSS MARGIN	133,508,205	17.82
COMMISSIONS	12,946,545	1.73
PREMIUM TAX	5,466,071	0.73
ADMINISTRATIVE EXPENSE - REINSURANCE	4,529,965	0.60
ADMINISTRATIVE EXPENSES	90,186,518	12.04
INCOME (LOSS) BEFORE INVESTMENT REVENUE, PREMIUM DEFICIENCY, INTEREST		
EXPENSE, AND TAXES	20,379,106	2.72
INVESTMENT AND OTHER REVENUE	3,774,811	0.50
PREMIUM DEFICIENCY AMORTIZATION	60,000,000	8.01
INTEREST EXPENSE	2,046,438	0.27
INTEREST EAR EASE	2,010,130	0.27
INCOME (LOSS) BEFORE		
INCOME TAXES	82,107,479	10.96
PROVISION (BENEFIT) FOR INCOME TAXES	29,173,627	3.89
NET INCOME (LOSS)	52,933,852	7.07 %
RETAINED EARNINGS		
BEGINNING	3,034,784	
RETAINED EARNINGS		
ENDING	\$ 55,968,636	

## UNITED CONCORDIA America's Premier Dental Insurer

#### CONSOLIDATED STATEMENTS OF CASH FLOWS FOR THE PERIOD ENDED SEPTEMBER 30, 2003

	2003
CASH FLOWS FROM OPERATING ACTIVITIES:	
NET INCOME (LOSS)	\$ 52,933,852
ADJUSTMENTS TO RECONCILE NET INCOME (LOSS) TO CASH	
FLOWS PROVIDED BY (USED IN) OPERATING ACTIVITIES:	
PREMIUM DEFICIENCY AMORTIZATION	(60,000,000)
DEPRECIATION AND AMORTIZATION	1,774,104
LOSS (GAIN) ON DISPOSAL OF EQUIPMENT	44,792
REALIZED LOSS ON SALE OF INVESTMENTS	161,757
DEFERRED INCOME TAX	15,550,730
INCREASE (DECREASE) DUE TO CHANGES IN:	(4.002.260)
ACCOUNTS RECEIVABLE OTHER ASSETS	(4,092,360)
CLAIMS OUTSTANDING	(321,847)
DUE FROM HIGHMARK, NET	6,243,936 15,112,898
UNEARNED REVENUE	(8,530,371)
AMOUNTS HELD FOR OTHERS	(15,214,778)
OTHER LIABILITIES	2,861,979
OTHER EMBERTES	 2,001,777
NET CASH PROVIDED BY OPERATING ACTIVITIES	 6,524,692
CASH FLOWS FROM INVESTING ACTIVITIES:	
PURCHASE OF INVESTMENTS, AVAILABLE FOR SALE	(99,107,629)
MATURITY OF INVESTMENTS, AVAILABLE FOR SALE	93,962,828
PURCHASE OF FURNITURE AND EQUIPMENT	(515,766)
PROCEEDS FROM SALE OF INVESTMENTS	-
NET CASH USED IN INVESTING ACTIVITIES	 (5,660,567)
CASH FLOWS FROM FINANCING ACTIVITIES:	
PAYMENTS ON LINE OF CREDIT	(15,000,000)
ISSUANCE OF LINE OF CREDIT	-
PAYMENT ON HIGHMARK NOTE PAYABLE	-
PAYMENT ON NOTES PAYABLE AND CAPITAL LEASES	 -
NET CASH (USED IN) PROVIDED BY FINANCING ACTIVITIES	 (15,000,000)
NICT (DECREASE) INCREASE IN CASH AND CASH FOUND INTE	(14.125.075)
NET (DECREASE) INCREASE IN CASH AND CASH EQUIVALENTS	(14,135,875)
BEGINNING CASH AND CASH EQUIVALENTS	 100,163,476
ENDING CASH AND CASH EQUIVALENTS	\$ 86,027,601